

COMMUNICATION ACCESS INFORMATION:

This meeting is being held in a wheelchair-accessible location. To request disability-related accommodation(s) to participate in the meeting, including auxiliary aids or services, please contact Aimee Mueller at 981-4932 or 981-6903 (TDD) *at least three business days before* the meeting date.

Please refrain from wearing scented products to this meeting.

RENT STABILIZATION PROGRAM OUTREACH COMMITTEE MEETING

Friday, April 7, 2017 5:30 p.m.

2001 Center Street, Law Library, 2nd Floor

REVISED AGENDA

- 1. Roll call
- 2. Approval of agenda
- 3. Approval of minutes from March 10, 2017 meeting.
- 4. Public Comment
- 5. Staff report on outreach
 - a. Review of Outreach Work Plan
 - b. Report on the rest of our off-site counseling for 2017
 - c. Report on recent workshops/seminars
 - d. Report on "Rent Registration" video and incorporation of dollar graphic or something similar into the video (for the purpose of explaining how registration fees are spent).
- 6. Discussion and possible action on:
 - a. "Tip of the Month" idea
 - b. Dollar Bill graphic showing example of what services the registration fee pays for possible incorporation into the "Rent Registration" video.
 - c. Review and discussion about possible outreach for the new "elevator law."
 - d. Discussion about possibility of Rent Board doing a demographic survey to assist in targeted outreach.
 - e. Review of documents handed out to the public to discuss possible translation of documents into Spanish and Chinese.
 - f. Facebook ads and other forms of advertising of Rent Board services for 2017
- 7. Items for future discussion and setting next meeting date
- 8. Adjournment

STAFF CONTACT: Nick Traylor (510) 981-4901 Moni T. Law (510) 981-4906

COMMITTEE: Christina Murphy; James Chang; Paola Laverde;