DATE ISSUED: March 6, 2008 GENERAL ORDER A-2

SUBJECT: ADULT CROSSING GUARD PROGRAM

PURPOSE

1 - The purpose of this General Order is to **establish policy and procedures for the operation of** the Adult Crossing Guard program.

POLICY

- **2 -** Adult Crossing Guards shall perform authorized traffic control duties at assigned locations to assist elementary school age **children** in their safe passage across public roadways.
- 3 Berkeley Police Department employees will provide necessary support for any citizen serving as an authorized Adult Crossing Guard.

<u>AUTHORITY AND GENERAL RESPONSIBILITIES</u>

- 4 Adult Crossing Guards (hereafter referred to as "Guard") are non-sworn part-time employees of the City of Berkeley authorized by the Vehicle Code, Municipal Code and Chief of Police to perform traffic control duties at identified school-related locations.
 - (a) Locations of assignment shall be identified by mutual determination between the Police Department and the Transportation Division of the Public Works Department, subsequent to a need indicated by a traffic engineering survey.
- 5 The responsibilities of a Guard include:
 - (a) Exercise sound judgment in the careful direction of children in their passage across public roadways at identified crossing locations during designated times;
 - (b) Cooperate with school officials in their effort to enforce school regulations relating to the crossing of public roadways by students; and,
 - (c) Serve as a role model and educational resource for children in the area of pedestrian-traffic safety.
 - (d) Perform other traffic safety duties as directed by the Adult Crossing Guard Coordinator.
- 6 A Guard is responsible for the safe crossing of elementary school age children within marked crosswalks.

^{*} Highlighted text is revised.

DATE ISSUED: March 6, 2008 GENERAL ORDER A-2

(a) A Guard shall not be responsible for the safe passage of any other group, including adults or older children crossing the roadway with elementary school children.

7 - A Guard should not perform traffic control duties beyond the scope of their assignment.

PROCEDURES

- 8 Guards are commonly expected to perform assigned duties twice a day, once in the morning and once in the afternoon, as scheduled by the Adult Crossing Guard Coordinator.
- **9 -** Guards shall not leave their posts during periods of assignment.
- 10 To facilitate safe passage across a roadway, Guards shall:
 - (a) Advise children arriving at their control crosswalk to wait on the sidewalk until directed to cross.
 - (b) Watch for breaks in vehicle traffic flow and use that interval to initiate traffic control action.
 - (c) Look both ways before leaving the sidewalk, step from the curb into the crosswalk, and hold the "STOP" sign down at his/her side.
 - (1) Guards shall give motorists as much advance warning as is practical regarding their intended traffic control action to provide the opportunity for compliance.
 - (2) Guards shall wait for clear indication that approaching vehicles are slowing in compliance before taking further traffic control action.
 - (d) Elevate the "STOP" sign, orient it to a position visible to approaching vehicle traffic, and advance to the center of the crosswalk.
 - (1) Guards shall remain in this position until all children have safely crossed the roadway.
 - (e) When all hazardous vehicle traffic has stopped, signal for waiting children to cross.
 - (f) When all children have crossed the roadway, lower the "STOP" sign and return to the sidewalk.
- 11 Guards shall discourage children from running across the roadway or riding bicycles within a crosswalk.

^{*} Highlighted text is revised.

DATE ISSUED: March 6, 2008 GENERAL ORDER A-2

12 - Guards shall maintain a friendly, but not affectionate **or inappropriate**, **demeanor** towards **children** under their supervision.

- (a) Courteous social exchange must not distract a Guard from their public safety responsibilities set forth in this Order.
- **13** Reporting Traffic Violators:
 - (a) The guards shall report all motorists who refuse to cooperate with them to the **Adult Crossing Guard** Coordinator.
- **14** Reporting Suspicious People:
 - (a) Guards shall attempt to obtain a complete description of suspicious persons loitering near a school.
 - **(b) Guards** shall not approach the suspicious person(s), but shall carefully note the reasons that aroused their suspicion as well as a description of the person and his/her vehicle.
 - (c) If the circumstances warrant such action, the guard shall call the Berkeley Police Department and request the assistance of an officer.
- **15 Actions Regarding** Accidents at Crossings:
 - (a) If anyone is injured at **a location** protected by a Crossing Guard, the Guard shall notify the police at once.
 - (1) The Guard shall identify himself/herself as a Crossing Guard, give the location distinctly, and request the services of an officer, and ambulance, if necessary.
 - (b) Guards shall not attempt to move an injured person or allow him/her to be moved pending the arrival of the ambulance. Guards shall make certain that every **reasonable** precaution is taken to protect the injured person from moving traffic.
 - (c) Guards shall not administer first aid unless they are certified to do so. They shall use all **reasonable** means at their disposal to keep the injured person warm and comfortable.
 - (d) If an involved vehicle attempts to leave the scene prior to the arrival of the officer, if possible, the Guard shall write down the vehicle's description and license plate information.
 - **(e)** The Guard shall request all witnesses remain at the scene.

^{*} Highlighted text is revised.

DATE ISSUED: March 6, 2008 GENERAL ORDER A-2

- (1) The Guard **should make a reasonable effort to** obtain the names and the addresses of witnesses who cannot **remain at the scene**.
- (2) Guards shall not attempt to interview witnesses.
- 16 <u>Absence from Duty</u>: Crossing Guards shall notify the **Adult Crossing Guard** Coordinator as soon as possible if they are unable to report for work (e.g., sickness, emergency, etc.), and in any event no later than 1/2 hour before their duty time.

SUPERVISION

- Supervision of Adult Crossing Guards is provided by the Traffic Bureau
 Lieutenant, or his/her designee, and designated as the Adult Crossing
 Guard Coordinator.
- 18 The Adult Crossing Guard Coordinator is responsible for the recruitment, hiring, training, field supervision, and coordination of termination of Adult Crossing Guards.
- **19 The Adult Crossing Guard Coordinator is responsible** for establishing work assignment locations and duty hours.
- 20 If a Guard is unable to report for duty, the Adult Crossing Guard Coordinator will contact an alternate from an availability list.
 - (a) If no alternate **Guard is** available, **the vacant post will not be staffed**.
- 21 The Adult Crossing Guard Coordinator shall be responsible for the investigation of allegations of substandard performance and/or misconduct by Adult Crossing Guards.
 - (a) As "at will" part-time employees, Adult Crossing Guards are not subject to the complaint investigation and disciplinary process described in General Order P-26.

RECRUITMENT AND SELECTION

- 22 The Adult Crossing Guard Coordinator shall facilitate the recruitment and selection of Adult Crossing Guards for the Police Department.
 - (a) Selection criteria should include, but not be limited to:
 - (1) Exhibition of knowledge and experience that would demonstrate the capability for satisfactory job performance;
 - (2) Be of good personal character, supported by personal and/or professional references;

^{*} Highlighted text is revised.

DATE ISSUED: March 6, 2008 GENERAL ORDER A-2

- (3) Possess physical abilities (e.g., good vision, hearing and reflexes) required to safely and effectively perform expected duties; and,
- (4) Exhibits dependability; be a person who can be relied upon for prompt and consistent attendance to the assignment, and have the ability to provide efficient service.

TRAFFIC SURVEY

23 - When necessary, the Adult Crossing Guard Coordinator, in conjunction with the City Traffic Engineer, will conduct a traffic survey to determine the need for student crossing protection at the identified location(s) proximal to a local public school.

UNIFORM AND EQUIPMENT

- 24 The City of Berkeley shall provide safety equipment for the Adult Crossing Guards that complies with the specifications established by the State of California Manual on Uniform Traffic Control Devices.
- 25 A supply of **safety** equipment shall be **maintained by** the Berkeley Police Department and issued to Adult Crossing Guards by the Adult Crossing Guard Coordinator, as needed. Safety equipment shall include:
 - (a) Required for duty:
 - (1) TRAFFIC SAFETY VEST: High-visibility, ANSI Class II, orange or green.
 - (2) STOP SIGN: Handle-held, **two-sided sign**; shall be a rigid waterproof disk, 18" (approximate) in diameter and brilliant red in color; the word "STOP", in 6" white letters, appearing in the center of **both sides of** the disk.
 - (3) WHISTLE: Plastic whistle with neck lanyard.
 - (b) Optional for duty:
 - (1) RAIN GEAR: Jacket and pants, waterproof, exterior a high-visibility color.

References: California Code of Regulations, Title 5, §572 - 575
California Vehicle Code §§21100(e), 21100(i) and 21100.3

Berkeley Municipal Code §§14.08.010 – 040

State of California Manual on Uniform Traffic Control Devices

Police Regulation 402

^{*} Highlighted text is revised.