UNSAFE LEAD WORK PRACTICES
FLOW CHART FOR COMPLAINTS

Complaint

Intake Routing Determination

Construction Projects Requiring Building Permits

Projects Not Requiring Building Permits

Rental Housing Safety Program Complaint

Building and Safety or City Manager’s Code Enforcement

Toxics Management or Public Works (for stormwater)

Housing Code Enforcement

Agency Investigation

Unsafe Lead Work Practices Revealed

No

Close Investigation No Referral

Yes

Building and Safety or Code Enforcement issues Correction Notice with clean up instructions and notifies Health Officer.

Toxics Management or Public Works issues Correction Notice with clean up instructions and notifies Health Officer.

Housing Code Enforcement issues Correction Notice with clean up instructions and notifies Health Officer.

Referral to Alameda County Healthy Homes Department Lead Poisoning Prevention Program

Environmental Protection Agency receives referral from ACHHD