

Homeless in Berkeley, Albany, or Emeryville?

Coordinated Entry is the single entryway into shelter and other housing related services.

- *Single adults and youth aged 18-25* who are literally homeless in Berkeley, Albany or Emeryville are served by the North County Hub in Berkeley.
- *Families with children* who are literally homeless in Berkeley, Albany or Emeryville are served through a partnership with the Family Front Door in Oakland.

How to Connect with Coordinated Entry:

 **Over the Phone:** Families with children, transition aged youth, and adults without children should call 211 (direct: 888-886-9660) from a cell phone or from phones at one of Berkeley's drop-in centers or senior centers.

 **Over a meal:** If you do not have children, North County Hub staff are available for intakes at free meals in Berkeley twice a week:

On Mondays from 4-5 PM at Community Dinner (1744 University Ave., Berkeley)

On Tuesdays from 7:30-8:30 AM at Community Breakfast (2138 Cedar St, Berkeley)

 **At the Hub:** Walk-in to the Hub (1901 Fairview Street, Berkeley, CA 94703) on Thursdays between 1 and 5 PM. No appointment is necessary.

 **Through outreach:** Hub outreach staff may also come to you directly with services and an offer of a housing assessment. Look for Hub staff in their red outreach vests.

What to expect:



1. **QUESTIONNAIRE:** You will be asked some personal questions including: length of time homeless, whether you have a disability, and your housing history. This helps determine how best to serve you. Honesty is important. *A full assessment can take 30 - 45 minutes.*



2. **HOUSING WORKSHOP:** Everyone will be invited to attend a housing workshop, which focuses on things like repairing credit, resolving common tenancy problems, and finding housing in a difficult housing market.



3. **HOUSING SERVICES:** If you have a longer history of homelessness and multiple service needs, you may be eligible for permanent supportive housing, shelter, transitional housing, case management, short-term housing subsidies, SSI Advocacy, and Representative Payee Services.