



Office of the City Manager

December 20, 2016

To: Honorable Mayor and Members of the City Council  
From: *Dee* Dee Williams-Ridley, City Manager  
Subject: EOC Activation: Emergency Shelter Capacity, Services Expanded

As you know, the City's Emergency Operations Center (EOC) was activated Wednesday, December 14, 2016 to address the immediate crisis on the streets and expand shelters and warming centers in the City of Berkeley. That has been successful. Every day has marked progress as staff have actively looked for ways to improve.

City staff working in the EOC have arranged nearly 24 hour shelter from the elements for nine consecutive nights and eight days, through the night of December 22, 2016. The additional shelter space represents a doubling of the bed capacity of the Berkeley Emergency Storm Shelter to 130 beds for those nine nights. To handle possible overflow at one of the shelters, the EOC on Friday arranged to have drivers and a City shuttle van transport any people over the capacity from one shelter to the other. No one is turned away.

City staff, including homeless outreach workers and Mental Health staff, as well as staff at The Hub – [the coordinated homeless entry system created by the City](#) – visited encampments throughout Berkeley to increase awareness of the additional shelter capacity. They made sure to let people know of impending cold weather and offered services.

City staff work to provide our community with resources and information so that they can take action to improve their lives. We cannot force people to take advantage of those resources, even when it is to their own benefit. Some refused shelter even though they were in torrential rain and severe cold. Through considerable experience and decades of effort, we know that some suffer from disabilities that make it hard to make those choices. As a result, the City has more than 30 mental health clinicians who work with those who may need mental health services. Others suffer from substance abuse, and the City also provides resources to help them.

Best practices as defined by professional staff, the federal government and research have guided our policies to ensure that we focus efforts on the most vulnerable members of our community – those who are chronically homeless and those who suffer

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from disabilities. Staff at The Hub visited warming centers to do intakes on all people and ensure that they are processed through our coordinated system. This allows staff to assess adults and youth for our coordinated, existing shelters as well as for supportive housing, the critical step for getting people off of the streets and into healthy, safe lives.

We are looking to do more.

The EOC activation allows the City to marshal resources in a coordinated fashion that would otherwise not be possible in the normal course of operations. There are more than two dozen City staff working on the Council's identified emergency priorities. City staff are working on issues including the following:

- shelter logistics, including physical set-up, break down and clean up;
- working with community agencies;
- examining land use issues with potential 60-day shelter sites;
- assessing real property issues with a potential 60-day shelter sites;
- purchasing according to City protocols;
- outreach;
- addressing staffing and other human resources issues;
- assessing and finding solutions for potential barriers to shelter usage.

For all of these staff, addressing the Council's emergency priorities is also their top priority.

The locations and hours of the Berkeley Emergency Storm Shelter through Monday night are attached on a flyer for distribution.

A census of shelter usage is below:

	<b><i>North Berkeley Senior Center</i></b>	<b><i>Frances Albrier Community Center</i></b>	<b><i>First Presbyterian Church of Berkeley</i></b>	<b><i>remaining capacity</i></b>
Address	1901 Hearst Ave	2800 Park Street	2407 Dana Street	
Bed Capacity	65 beds	65 beds	65 beds	
Wednesday, 12/14	<b>26</b>	N/A	<b>15</b>	<b>90</b>
Thursday, 12/15	<b>49</b>	N/A	<b>12</b>	<b>69</b>
Friday, 12/16	<b>48</b>	<b>4</b>	N/A	<b>78</b>
Saturday, 12/17	<b>55</b>	<b>2</b>	N/A	<b>73</b>
Sunday, 12/18	<b>54</b>	<b>5</b>	N/A	<b>71</b>
Monday, 12/19	<b>51</b>	<b>9</b>	N/A	<b>70</b>

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These beds are in addition to the 140 shelter beds the City provides through contracts with community agencies and prioritized through The Hub, our coordinated entry system.

In addition, the EOC has contracted with community agencies to expand warming center hours so that those without housing have a place to go that is out of the elements during the daytime. An attached flyer also lists those hours for distribution. Members of the public seeking more information should call (510) 684-1892.

<b>Warming Center Extended Hours</b>			
	2140 Dwight Way	1931 Center St.	3234 Adeline
	(BFHP Women's Shelter)	(MASC/BFHP's Men's Shelter)	(Berkeley Drop-In Center)
Thursday, 12/15/2016	-	15-20	-
Thursday, 12/15/2016	-	(BFHP & BOSS)	-
Friday, 12/16/2016	-	7	-
Friday, 12/16/2016	-	(BFHP & BOSS)	-
Saturday, 12/17/2016	3	15	12
Saturday, 12/17/2016	3	(BFHP)	12
Sunday, 12/18/2016	0	21	5
Sunday, 12/18/2016	0	(BFHP)	5

In addition, a separate attachment to this memo details other services the City normally provides to people who are homeless.

Creating a second emergency shelter location was identified as a goal by the EOC Policy Group, which met Wednesday morning. In addition, we are looking to address any barriers for those seeking shelter. The Policy Group discussed six long-term objectives for this operation.

1. Ensure shelters and services are geographically accessible to encampments.
2. Immediate need: Ensure sufficient warming centers through January 2017.
3. Immediate need: Increase emergency storm center capacity.

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4. Mid- to long-term need: Longer term, higher level of service shelters such as navigation centers.
5. Thorough and direct outreach efforts to inform potential service users of new and available shelters and services.
6. Thoroughly document City efforts to provide services and outreach.

The EOC Liaisons specifically for the City Council are:

- Rose Thomsen, [rthomsen@cityofberkeley.info](mailto:rthomsen@cityofberkeley.info) or 981-6915 and
- Timothy Burroughs, [tburroughs@cityofberkeley.info](mailto:tburroughs@cityofberkeley.info) or 981-7437.

They are available to handle any questions or concerns. The EOC will also coordinate media inquiries.

Members of the public seeking more information about shelters should call (510) 684-1892.

The EOC will be meeting daily to continue working on these goals. We will update you as we move forward. The next update on EOC activities will be at the end of the day Thursday.

#### Attachments

1. Berkeley Emergency Storm Shelter Flyer
2. Berkeley Homeless Emergency Services

cc: Senior Executive Team  
Ann Marie Hogan, City Auditor  
Dave Brannigan, Deputy Fire Chief  
Kristen Lee, Manager, Health, Housing & Community Services (HHCS)  
Leah Talley, Aging Services Manager, HHCS  
Rose Thomsen, Deputy City Clerk/EOC Council Liaison  
Kelly Wallace, Deputy Director, HHCS  
Denise Brown, Manager, Recreation Division, Parks, Recreation & Waterfront

# Winter Shelter!

**Tuesday, 12/20**

**Wednesday, 12/21**

**Thursday, 12/22**

North Berkeley Senior Center

1901 Hearst Ave

**7:00 P.M.**

Frances Albrier Community Center

2800 Park Street

**7:00 P.M.**

FACC and NBSC are disabled-accessible

For more information call 510-684-1892

**Do not arrive**

on Shelter premises before 15 minutes before opening

# Daytime Warming Centers

1931 Center Street Basement

(access through walkway on right side of the building)

Tuesday Dec. 20 & Wednesday Dec. 21:

**8 am to 7pm**

Thursday Dec. 22

**8am to 2pm**

Berkeley Drop-In Center

3238 Adeline Street

**Monday-Friday – 9am to 4pm**

## Berkeley Homeless Emergency Services

## DAYTIME RESPITE AND MEALS

Programs	Operating Hours	Services
<b>Berkeley Drop-In Center (BDIC)</b> 3234 Adeline St. Berkeley, CA 94703 (510) 653-3808	Mondays - Thursdays 9:00 a.m. - 4:00 p.m.  Fridays 9:00 a.m. - 2:00 p.m.	Provides respite, restrooms, storage lockers, packaged meals, free phone services, message services, counseling, group sessions and access to mental health and medical professionals.
<b>Bonita House Creative Wellness Center</b> South Berkeley Community Church 1802 Fairview St. at Ellis St. Berkeley, CA 94703	Tuesdays 9:15 a.m. - 11:45 a.m.	Provides mental health/substance abuse counseling, living skills training, community integration education, pre-vocational training, wellness/recovery programming, referrals to community resources, computer training, art therapy, activities/special interest programming, peer support and leadership, socialization, respite, morning snacks and a nutritious hot lunch.
<b>BOSS Multi-Agency Service Center (MASC)</b> 1931 Center St. Berkeley, CA 94704 (510) 843-3700	Mondays - Fridays 8:00 a.m. - Noon	Provides respite, restroom, showers, laundry and access to mental health and medical professionals.
<b>Suitcase Clinic/ASUC</b> St. Mark's Episcopal Church 2300 Bancroft Way Berkeley, CA 94704 (510) 423-3303	Monday nights 6:00 p.m. -9:00 p.m.	Provides referrals to community services for individuals who are 18 - 25 years old. Professional services may include medical, dentistry, pharmaceutical, massage and acupuncture.
<b>Women's Daytime Drop-In Center</b> 2218 Acton St. Berkeley, CA 94702 (510) 548-2884	Mondays - Fridays 8:00 a.m. - 4:00 p.m. (closed 1st Friday of the month)	Provides respite, restroom, case management services, and referrals to community services. Breakfast and lunch in exchange for chore.

<b>Youth Spirit Artwork</b> 1740 Alcatraz Avenue Berkeley, CA 94703	Mondays - Fridays 12:30 p.m. - 6:30 p.m.	Provides job training services within in the art field to individuals who are 14 - 25 years old.
<b>Berkeley Emergency Storm Shelter - (BESS)</b> 2345 Channing Way in Berkeley (shelter entrance is off Dana St.) Berkeley, CA 94704	The decision to open the warming center shelter occurs on a daily basis. The earliest the shelter will open is 7 p.m. (some nights as late as 11 p.m.)	To find out if BESS will be open, contact JC Orton, BESS Shelter Manager, at 510-684-1892 after 12 p.m. The BESS is a first-come, first-served emergency shelter that is open on rainy and cold (less than 40 degrees) nights.

#### ALCOHOL & OTHER DRUG PROGRAMS (AOD)

Programs	Operating Hours	Services
<b>Lifelong Acupuncture Clinic</b> Berkeley Primary Care Clinic 2001 Dwight Way Berkeley, CA 94704 (510) 204-4666	Tuesdays and Thursdays 11:00 a.m. - 3:00 p.m.	Provides auricular (detoxification) acupuncture to Berkeley residents who are chemically dependent.
<b>Options Recovery Services</b> 1931 Center St. Berkeley, CA 94704 (510) 666-9552	Mondays - Fridays 8:00 a.m. - 6:30 p.m.	Provides daytime treatment program and mental health clinic services for clients who have co-occurring disorders.

#### RESTROOMS

Locations	Operating Hours
<b>Center Street Garage</b> 2025 Center Street (Between Milvia St. and Shattuck Ave.) Berkeley, CA 94704	<b>Mondays - Fridays:</b> 5:15 a.m.- Midnight <b>Saturdays:</b> 7:00 a.m. - Midnight <b>Sundays:</b> Noon – Midnight
<b>Telegraph/Channing Garage</b> 2450 Durant Avenue (one-half block west of Telegraph Avenue) Berkeley, CA 94704	<b>Mondays - Thursdays:</b> 7:00 a.m. – 1:00 a.m. <b>Fridays - Saturdays:</b> 7:00 a.m. – 2:00 a.m. <b>Sundays:</b> 8:00 a.m. – 10:00 p.m.



<b>Civic Center</b> 2180 Milvia St. Berkeley, CA 94704	<b>Mondays - Fridays:</b> 7:30 a.m. – Midnight <b>Saturdays - Sundays:</b> 8:00 a.m. – Midnight
<b>People's Park</b> 2556 Haste St. Berkeley, CA 94704	<b>Mondays - Sundays:</b> 6:00 a.m. – 10:00 p.m.
<b>City of Berkeley Park Restrooms:</b> Adventure Playground, Aquatic Park, Berkeley Rose Garden, Cedar-Rose Park, Codornices Park, Cragmont Rock Park, Glendale-La Loma Park, Grove Park, Horseshoe Park, John Hinkel Park, King School Park, Live Oak Park, Marina Mall, San Pablo Park, Shorebird Park, Strawberry Creek Park, Virginia-McGee Totland, West Campus Swim Center, Willard Park and Willard Pool.	Restroom hours vary by season and are usually open during daylight hours.

**SHOWER PROGRAMS**

Locations	Operating Hours
<b>Willard Pool</b> 2701 Telegraph Ave., at Derby St. Berkeley, CA 94705	<b>Mondays -Fridays:</b> 8:00 p.m. - 9:00 p.m. <b>Saturdays - Sundays:</b> 9:00 a.m. - 10:00 a.m.
<b>BOSS Multi-Agency Service Center (MASC)</b> 1931 Center St. Berkeley, CA 94704 (510) 843-3700	<b>Mondays - Fridays:</b> 8:00 a.m. - Noon

**MORNING MEAL SERVICES - (\*Not City Funded)**

Locations	Operating Hours
<b>Dorothy Day Breakfast - Christ Church</b> 2138 Cedar St. Berkeley, CA 94709	<b>Mondays - Saturday:</b> 7:00 am

<p><b>*Night on the Streets Catholic Worker</b>          People's Park          2556 Haste St.          Berkeley, CA 94704</p>	<p><b>Sundays:</b>          7:30 am</p>
<p><b>*Phillips Temple Church</b>          3332 Adeline St.          Berkeley, CA 94703</p>	<p><b>Second and Fourth Sunday:</b>          8:30 to 9:30 am</p>

**MID-DAY MEAL SERVICES - (\*Not City Funded)**

<b>Locations</b>	<b>Operating Hours</b>
<p><b>McGee Avenue Baptist Church</b>          1640 Stuart St., McGee Avenue          Berkeley, CA 94703          (510) 843-1774</p>	<p><b>Mondays, Wednesdays and Fridays</b>          Noon</p>
<p><b>*St. Paul AME Church</b>          2024 Ashby Avenue at Adeline St.          Berkeley, CA 94703          (510) 848-2050</p>	<p><b>Tuesdays:</b>          11:30 a.m.</p>
<p><b>South Berkeley Community Church</b>          1802 Fairview St., at Ellis St.          Berkeley, CA 94703          (510) 652-1040</p>	<p><b>Thursdays</b>          Noon</p>
<p><b>*Church by the Side of the Road</b>          2108 Russell St., at Lorina St.          Berkeley, CA 94705</p>	<p><b>Second Sundays of the month</b>          1:00 p.m.</p>
<p><b>*Phillips Temple Church</b>          3332 Adeline St.          Berkeley, CA 94703</p>	<p><b>First and Third Saturday:</b>          12pm</p>

**LATE AFTERNOON WEEKDAYS & WEEKEND MEAL SERVICES** (\*Not City Funded)

Locations	Operating Hours
<p><b>Berkeley Food and Housing Project</b> Lutheran Church of the Cross 1744 University Ave. Berkeley, CA 94703</p>	<p><b>Mondays, Tuesdays, Thursdays and Fridays</b> 3:30 p.m.</p>
<p><b>*Newman Hall</b> 2700 Dwight Way at College Avenue Berkeley, CA 94704 (510) 848-7812</p>	<p><b>First Saturdays of the month</b> 4:00 p.m.</p>
<p><b>*First Presbyterian Church</b> 2407 Dana Street at Haste Street Berkeley, CA 94704 (510) 848-6242</p>	<p><b>Second &amp; last Saturdays of the month</b> 5:00 p.m.</p>
<p><b>*St. Mark's Episcopal Church</b> 2300 Bancroft Way at Ellsworth Street Berkeley, CA 94704 (510) 848-5107</p>	<p><b>Third Saturdays of the month</b> 5:00 p.m.</p>
<p><b>St. Mary Magdalen Church</b> 2005 Berryman St., at Henry St Berkeley, CA 94709 (510) 526-4811</p>	<p><b>First &amp; Fourth Sundays of the month</b> 3:00 p.m.</p>
<p><b>*All Souls Episcopal Parish</b> 2220 Cedar St., at Spruce St. Berkeley, CA 94709 (510) 848-1755</p>	<p><b>Second Sundays of the month</b> 4:00 p.m.</p>
<p><b>Congregation Beth El</b> 1301 Oxford Street at Rose Street Berkeley, CA 94709 (510) 848-3988</p>	<p><b>Third Sundays of the month</b> 5:00 p.m.</p>
<p><b>*Night on the Streets Catholic Worker</b> People's Park 2556 Haste Street Berkeley, CA 94704</p>	<p><b>Fifth Sundays of the month</b> 4:00 p.m.</p>