



Office of the City Manager

January 4, 2017

To: Honorable Mayor and Members of the City Council

From: *Dee* Dee Williams-Ridley, City Manager

Subject: EOC Activation: Three Week Update

As you know, City staff working in the Emergency Operations Center have doubled emergency shelter beds for three consecutive weeks, giving those without housing safe and dry refuge during the harshest time of the year. In addition, staff have worked at an incredible pace to establish a City-owned property at 1231 Second Street to have a fixed location serve as a Winter Shelter for 60 days. This designated nighttime shelter offers a number of services to homeless people that reduce possible barriers, such as storage and kennels for pets.

The creation of the 60-day nighttime shelter has been paired with extensive outreach to encampments and individuals throughout the Berkeley to ensure that as many people as possible could take advantage of it. The effort on the part of staff, while considerable, has led to the point where our homeless clients are now readily taking advantage of the new location. On the night of Tuesday January 3, during which there were significant rains and wind, 77 people took advantage of our Winter Shelter. This was our highest usage to date. (See Attachment 1 for a table detailing shelter usage).

These beds are in addition to the 140 shelter beds the City provides through The Hub, the City's coordinated homeless entry system that follows regional and best practices (www.cityofberkeley.info/homeless-entry).

While this has been a measurable success, many of those sheltered have told staff how grateful they are that they have been given the option of being out of the cold and rain – conditions that lead to illness and worse.

This work has taken significant effort and resources and involved staff from virtually every City department – Health Housing & Community Services, Fire, Police, Finance, Public Works, City Manager's Office, Human Resources, Planning, Budget, City Attorney's Office, Information Technology and Parks, Recreation & Waterfront.

These measures undertaken by City staff have substantially exceeded the directives passed at the Dec. 13 Council meeting and, in doing so, exemplify City staff excellence, commitment to our Berkeley community and their dedication to public service.

The emergency storm shelter sites have largely involved the North Berkeley Senior Center and Frances Albrier Community Center, community facilities that have not had high usage over the holidays. However, as events and meetings increase, we will be looking to minimize impact on the larger community while augmenting the services offered by the 60-day shelter.

In addition, the extended hours at daytime warming centers have had very minimal usage – sometimes as few as three people. This may be due to the fact that there are an array of options available during the daytime, including Senior Centers, libraries, existing warming center hours and easily accessible private facilities. Given the considerable staff effort to organize those extended warming center hours, those are being phased out.

Staff at The Hub will visit the new Winter Shelter to conduct intakes on all people and ensure that they are processed through our coordinated system. This allows staff to assess adults and youth for our coordinated, existing shelters as well as for supportive housing, the critical step for getting people off the streets and into healthy, safe lives.

Attachments

1. Berkeley Emergency Storm Shelter Usage
2. Berkeley Homeless Emergency Services

cc: Senior Executive Team

Ann Marie Hogan, City Auditor

Dave Brannigan, Deputy Fire Chief

Jennifer Lazo, Emergency Services Coordinator, Fire

Khin Chin, Office of Emergency Services, Fire

Kristen Lee, Manager, Health, Housing & Community Services (HHCS)

Leah Talley, Aging Services Manager, HHCS

Rose Thomsen, Deputy City Clerk/EOC Council Liaison

Kelly Wallace, Deputy Director, HHCS

Denise Brown, Manager, Recreation Division, Parks, Recreation & Waterfront

Kim LeMay, Recreation Division, Parks, Recreation & Waterfront

ATTACHMENT 1

| Day | Winter Shelter | Emergency Storm Shelter | | | Total Sheltered |
|-------------------------|---|-------------------------|---------------------------------|--------------------|-----------------|
| | AirCo Building 1231 Second Street | First Presbyterian | North Berkeley Senior Center | Frances Albrier | |
| Wednesday 12/14/2016 | - | 15 | 26 | - | 41 |
| Thursday 12/15/2016 | - | 12 | 48 | - | 60 |
| Friday 12/16/2016 | - | - | 44 | 4 | 48 |
| Saturday 12/17/2016 | - | - | 55 | 2 | 57 |
| Sunday 12/18/2016 | - | - | 54 | 2 | 56 |
| Monday 12/19/2016 | - | - | 51 | 9 | 60 |
| Tuesday 12/20/2016 | - | - | 33 | 10 | 43 |
| Wednesday 12/21/2016 | - | - | 42 | 10 | 52 |
| Thursday 12/22/2016 | - | - | 53 | 11 | 64 |
| Friday 12/23/2016 | 23 | - | | 19 | 42 |
| Saturday 12/24/2016 | 23 | - | | 16 | 39 |
| Sunday 12/25/2016 | 22 | - | | 7 | 29 |
| Monday 12/26/2016 | 26 | - | | 18 | 44 |

| | | | | | |
|-------------------------|----|----|--|----|----|
| Tuesday 12/27/2016 | 52 | - | | | 52 |
| Wednesday 12/28/2016 | 46 | 10 | | | 56 |
| Thursday 12/29/2016 | 44 | 17 | | | 61 |
| Friday 12/30/2016 | 33 | - | | 14 | 47 |
| Saturday 12/31/2016 | 35 | - | | 16 | 51 |
| Sunday 1/1/2017 | 42 | - | | 19 | 61 |
| Monday 1/2/2017 | 33 | - | | 25 | 58 |
| Tuesday 1/3/2017 | 47 | 30 | | | 77 |

| | | | | | |
|----------------|-------------|-------------|-------------|-------------|-------------|
| Average | 35.5 | 16.8 | 45.1 | 12.1 | 52.3 |
|----------------|-------------|-------------|-------------|-------------|-------------|

Berkeley Homeless Emergency Services
www.cityofberkeley.info/homeless-entry/services

DAYTIME RESPITE AND MEALS

| Programs | Operating Hours | Services |
|---|---|--|
| Berkeley Drop-In Center (BDIC) 3234 Adeline St. Berkeley, CA 94703 (510) 653-3808 | Mondays - Thursdays 9:00 a.m. - 4:00 p.m. Fridays 9:00 a.m. - 2:00 p.m. | Provides respite, restrooms, storage lockers, packaged meals, free phone services, message services, counseling, group sessions and access to mental health and medical professionals. |
| Bonita House Creative Wellness Center South Berkeley Community Church 1802 Fairview St. at Ellis St. Berkeley, CA 94703 | Tuesdays 9:15 a.m. - 11:45 a.m. | Provides mental health/substance abuse counseling, living skills training, community integration education, pre-vocational training, wellness/recovery programming, referrals to community resources, computer training, art therapy, activities/special interest programming, peer support and leadership, socialization, respite, morning snacks and a nutritious hot lunch. |
| BOSS Multi-Agency Service Center (MASC) 1931 Center St. Berkeley, CA 94704 (510) 843-3700 | Mondays - Fridays 8:00 a.m. - Noon | Provides respite, restroom, showers, laundry and access to mental health and medical professionals. |
| Suitcase Clinic/ASUC St. Mark's Episcopal Church 2300 Bancroft Way Berkeley, CA 94704 (510) 423-3303 | Monday nights 6:00 p.m. -9:00 p.m. | Provides referrals to community services for individuals who are 18 - 25 years old. Professional services may include medical, dentistry, pharmaceutical, massage and acupuncture. |
| Women's Daytime Drop-In Center | Mondays - Fridays 8:00 a.m. - 4:00 p.m. | Provides respite, restroom, case management services, and |

| | | |
|--|--|--|
| 2218 Acton St. Berkeley, CA 94702 (510) 548-2884 | (closed 1st Friday of the month) | referrals to community services. Breakfast and lunch in exchange for chore. |
| Youth Spirit Artworks 1740 Alcatraz Avenue Berkeley, CA 94703 | Mondays - Fridays 12:30 p.m. - 6:30 p.m. | Provides job training services within in the art field to individuals who are 14 - 25 years old. |
| Berkeley Emergency Storm Shelter - (BESS) 2345 Channing Way in Berkeley (shelter entrance is off Dana St.) Berkeley, CA 94704 | The decision to open the warming center shelter occurs on a daily basis. The earliest the shelter will open is 7 p.m. (some nights as late as 11 p.m.) | To find out if BESS will be open, contact JC Orton, BESS Shelter Manager, at 510-684-1892 after 12 p.m. The BESS is a first-come, first-served emergency shelter that is open on rainy and cold (less than 40 degrees) nights. |

ALCOHOL & OTHER DRUG PROGRAMS (AOD)

| Programs | Operating Hours | Services |
|---|--|---|
| Lifelong Acupuncture Clinic Berkeley Primary Care Clinic 2001 Dwight Way Berkeley, CA 94704 (510) 204-4666 | Tuesdays and Thursdays 11:00 a.m. - 3:00 p.m. | Provides auricular (detoxification) acupuncture to Berkeley residents who are chemically dependent. |
| Options Recovery Services 1931 Center St. Berkeley, CA 94704 (510) 666-9552 | Mondays - Fridays 8:00 a.m. - 6:30 p.m. | Provides daytime treatment program and mental health clinic services for clients who have co-occurring disorders. |

RESTROOMS

| Locations | Operating Hours |
|---|---|
| Center Street Garage 2025 Center Street (Between Milvia St. and Shattuck Ave.) Berkeley, CA 94704 | Mondays - Fridays: 5:15 a.m.- Midnight Saturdays: 7:00 a.m. - Midnight Sundays: Noon – Midnight |

| | |
|---|--|
| <p>Telegraph/Channing Garage 2450 Durant Avenue (one-half block west of Telegraph Avenue) Berkeley, CA 94704</p> | <p>Mondays - Thursdays: 7:00 a.m. – 1:00 a.m. Fridays - Saturdays: 7:00 a.m. – 2:00 a.m. Sundays: 8:00 a.m. – 10:00 p.m.</p> |
| <p>Civic Center 2180 Milvia St. Berkeley, CA 94704</p> | <p>Mondays - Fridays: 7:30 a.m. – Midnight Saturdays - Sundays: 8:00 a.m. – Midnight</p> |
| <p>People’s Park 2556 Haste St. Berkeley, CA 94704</p> | <p>Mondays - Sundays: 6:00 a.m. – 10:00 p.m.</p> |
| <p>City of Berkeley Park Restrooms: Adventure Playground, Aquatic Park, Berkeley Rose Garden, Cedar-Rose Park, Codornices Park, Cragmont Rock Park, Glendale-La Loma Park, Grove Park, Horseshoe Park, John Hinkel Park, King School Park, Live Oak Park, Marina Mall, San Pablo Park, Shorebird Park, Strawberry Creek Park, Virginia-McGee Totland, West Campus Swim Center, Willard Park and Willard Pool.</p> | <p>Restroom hours vary by season and are usually open during daylight hours.</p> |

SHOWER PROGRAMS

| Locations | Operating Hours |
|--|---|
| <p>Willard Pool 2701 Telegraph Ave., at Derby St. Berkeley, CA 94705</p> | <p>Mondays -Fridays: 8:00 p.m. - 9:00 p.m. Saturdays - Sundays: 9:00 a.m. - 10:00 a.m.</p> |
| <p>BOSS Multi-Agency Service Center (MASC) 1931 Center St. Berkeley, CA 94704 (510) 843-3700</p> | <p>Mondays - Fridays: 8:00 a.m. - Noon</p> |

MORNING MEAL SERVICES - (*Not City Funded)

| Locations | Operating Hours |
|---|---|
| Dorothy Day Breakfast - Christ Church 2138 Cedar St. Berkeley, CA 94709 | Mondays - Saturday: 7:00 am |
| *Night on the Streets Catholic Worker People's Park 2556 Haste St. Berkeley, CA 94704 | Sundays: 7:30 am |
| *Phillips Temple Church 3332 Adeline St. Berkeley, CA 94703 | Second and Fourth Sunday: 8:30 to 9:30 am |

MID-DAY MEAL SERVICES - (*Not City Funded)

| Locations | Operating Hours |
|---|---|
| McGee Avenue Baptist Church 1640 Stuart St., McGee Avenue Berkeley, CA 94703 (510) 843-1774 | Mondays, Wednesdays and Fridays Noon |
| *St. Paul AME Church 2024 Ashby Avenue at Adeline St. Berkeley, CA 94703 (510) 848-2050 | Tuesdays: 11:30 a.m. |
| South Berkeley Community Church 1802 Fairview St., at Ellis St. Berkeley, CA 94703 (510) 652-1040 | Thursdays Noon |
| *Church by the Side of the Road 2108 Russell St., at Lorina St. Berkeley, CA 94705 | Second Sundays of the month 1:00 p.m. |
| *Phillips Temple Church 3332 Adeline St. Berkeley, CA 94703 | First and Third Saturday: 12pm |

LATE AFTERNOON WEEKDAYS & WEEKEND MEAL SERVICES (*Not City Funded)

| Locations | Operating Hours |
|--|--|
| Berkeley Food and Housing Project Lutheran Church of the Cross 1744 University Ave. Berkeley, CA 94703 | Mondays, Tuesdays, Thursdays and Fridays 3:30 p.m. |
| *Newman Hall 2700 Dwight Way at College Avenue Berkeley, CA 94704 (510) 848-7812 | First Saturdays of the month 4:00 p.m. |
| *First Presbyterian Church 2407 Dana Street at Haste Street Berkeley, CA 94704 (510) 848-6242 | Second & last Saturdays of the month 5:00 p.m. |
| *St. Mark's Episcopal Church 2300 Bancroft Way at Ellsworth Street Berkeley, CA 94704 (510) 848-5107 | Third Saturdays of the month 5:00 p.m. |
| St. Mary Magdalen Church 2005 Berryman St., at Henry St Berkeley, CA 94709 (510) 526-4811 | First & Fourth Sundays of the month 3:00 p.m. |
| *All Souls Episcopal Parish 2220 Cedar St., at Spruce St. Berkeley, CA 94709 (510) 848-1755 | Second Sundays of the month 4:00 p.m. |
| Congregation Beth El 1301 Oxford Street at Rose Street Berkeley, CA 94709 (510) 848-3988 | Third Sundays of the month 5:00 p.m. |
| *Night on the Streets Catholic Worker People's Park 2556 Haste Street Berkeley, CA 94704 | Fifth Sundays of the month 4:00 p.m. |