



Office of the City Manager

CONSENT CALENDAR
November 30, 2021

To: Honorable Mayor and Members of the City Council
 From: Dee Williams-Ridley, City Manager
 Submitted by: Lisa Warhuus, Director, Health, Housing & Community Services
 Subject: Contract Award: Community Crisis Response Services

RECOMMENDATION

Adopt three Resolutions authorizing the City Manager or her designee to execute contracts and any amendments or extensions with Alameda County Network of Mental Health Clients (Berkeley Drop-in Center), Options Recovery, and Women's Daytime Drop-in Center for Community Crisis Response Services, in an amount not to exceed \$1,200,000.

FISCAL IMPACTS OF RECOMMENDATION

Funds for these contracts in the amount of \$1,200,000 are available in ERMA GL Code 354-51-501-501-0000-000-451-612240-, drawn entirely from the federal American Rescue Plan Act (ARPA) and State and Local Fiscal Recovery Funds (SLFRF).

CURRENT SITUATION AND ITS EFFECTS

Upon releasing a Request for Proposals for non-police crisis bridge services, the City of Berkeley received proposals from three local organizations, Alameda County Network of Mental Health Clients (Berkeley Drop-in Center), Options Recovery, and Women's Daytime Drop-in Center, each with intent to expand their current service offerings. The review committee, consisting of representatives from the Health, Housing and Community Services Department, the Fire Department, the Mental Health Commission, and the Berkeley Community Safety Coalition, recommended funding all three contracts.

These contracts will provide financial support to: 1) Alameda County Network of Mental Health Clients (Berkeley Drop-in Center) to expand their peer support programming for crisis prevention, crisis intervention and post-crisis support 2) Options Recovery for hiring Substance Use Disorder (SUD) Navigators for culturally competent stage-matched interventions, and 3) Women's Daytime Drop-in Center for enhanced mental health care services to the community including assessment, linkages, workshops, and goal-setting.

For all three contracts, funds will be allocated to ensure adequate data collection and evaluation in accordance with the City's preferred evaluation procedures and reporting

required by ARPA. Staff recommend allocating \$50,000 to hire a consultant to evaluate the service model and inform SCU roll out and future initiatives.

Agency/Use	Recommended Funding Allocation
Alameda County Network of Mental Health Clients (Berkeley Drop-in Center)	\$390,000
Options Recovery	\$640,000
Women's Daytime Drop-in Center	\$120,000
Program evaluator – Future RFP	\$50,000
Total funds	\$1,200,000

BACKGROUND

As part of the Re-Imagining Public Safety process, the City has been engaged in planning for a Specialized Care Unit (SCU) that will ultimately become a 24/7 mobile unit designed to respond to and support people who are experiencing a mental health or substance abuse crisis without direct involvement with the police. The SCU is currently in its design phase, with the intention to roll out by Summer 2022.

While this process and foundational work is taking place, there are immediate needs to strengthen non-police relationships and supports on the ground for individuals on the verge of crisis. Therefore, on June 29, 2021, Berkeley City Council allocated up to \$1,200,000 in the FY 2022 budget from the American Rescue Plan in support of services (Community Crisis Response [CCR]), which will provide such supports until the SCU can be implemented. The intention is to put these services in place as soon as possible, while following all federal and City procurement requirements.

Preliminary findings from the SCU planning process suggest that non-violent and non-threatening situations would be much better served through a multidisciplinary, relationship-based response within the caring (rather than enforcement) professions, and should include services such as:

- Crisis counseling/emotional support
- Peer support (i.e. from someone with lived experience)
- First aid and non-emergency medical care
- Substance abuse
- Resource connection and warm handoffs
- Transportation to what is needed
- Crisis respite

The City solicited proposals from community-based organizations and community groups with expertise and the ability to quickly provide the supportive services listed

above that can deepen existing coordinated outreach and respond to individuals on the verge of crisis while the SCU model is being designed and implemented.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

There are no identifiable environmental effects, climate impacts or sustainability opportunities associated with the subject of this report.

RATIONALE FOR RECOMMENDATION

The three agencies referenced in this report were selected through a competitive RFP process, and the evaluation panel for the RFP included both City Staff and community stakeholders. Each agency proposed services that will enhance the City's current capacity for responding to people in crisis. Given their significant experience in providing supportive services and implementing complex projects, these agencies are uniquely qualified to perform the services required.

ALTERNATIVE ACTIONS CONSIDERED

These deliverables could be solicited through a new Request for Proposals process.

CONTACT PERSON

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Steven Grolnic-McClurg, Manager of Mental Health Services, HHCS, (510) 981-5249

Attachments:

1: Resolutions

RESOLUTION NO. ##,###-N.S.

CONTRACT: ALAMEDA COUNTY NETWORK OF MENTAL HEALTH CLIENTS
(BERKELEY DROP-IN CENTER) FOR COMMUNITY CRISIS RESPONSE BRIDGE
SERVICES

WHEREAS, on July 14, 2020, the City Council of the City Berkeley passed a package of items providing direction for the development of a new paradigm of public safety in Berkeley that included direction to the City Manager to analyze and develop a pilot program to re-assign non-criminal police service calls to a Specialized Care Unit (SCU); and

WHEREAS, City of Berkeley community members would prefer a 24/7 mental health crisis response system that does not so heavily involve law enforcement; and

WHEREAS, on December 1, 2020 by Resolution No. 69,621-N.S. City Council approved Contract No. 32100082 with Resource Development Associates (RDA) for SCU design; and RDA conducted a comprehensive feasibility study, program design and implementation plan for an SCU to respond to public safety calls that do not require presence of law enforcement; and

WHEREAS, the SCU is currently in its design phase, with the intention to roll out by Summer 2022; and

WHEREAS, the Community Crisis Response services included in this contract will provide necessary supports and enhancement to the mental health system until the SCU can be implemented; and

WHEREAS, services included in this contract aligns with the Strategic Plan goal to champion and demonstrate social and racial equity; and

WHEREAS, Alameda County Network of Mental Health Clients (Berkeley Drop-in Center), was selected through a competitive Request for Proposals process; and

WHEREAS, the City received federal American Rescue Plan Act (ARPA) and State and Local Fiscal Recovery Funds (SLFRF) which can be used to improve the behavioral health system's capacity to serve underserved populations.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or her designee is hereby authorized to execute a contract and any amendments with Alameda County Network of Mental Health Clients (Berkeley Drop-in Center) for Community Crisis Response Bridge services in an amount not to exceed \$390,000. A signed copy of said agreement will be kept on file in the Office of the City Clerk.

RESOLUTION NO. ##,###-N.S.

CONTRACT: OPTIONS RECOVERY FOR COMMUNITY CRISIS RESPONSE BRIDGE SERVICES

WHEREAS, on July 14, 2020, the City Council of the City Berkeley passed a package of items providing direction for the development of a new paradigm of public safety in Berkeley that included direction to the City Manager to analyze and develop a pilot program to re-assign non-criminal police service calls to a Specialized Care Unit (SCU); and

WHEREAS, City of Berkeley community members would prefer a 24/7 mental health crisis response system that does not so heavily involve law enforcement; and

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WHEREAS, the SCU is currently in its design phase, with the intention to roll out by Summer 2022; and

WHEREAS, the Community Crisis Response services included in this contract will provide necessary supports and enhancement to the mental health system until the SCU can be implemented; and

WHEREAS, services included in this contract aligns with the Strategic Plan goal to champion and demonstrate social and racial equity; and

WHEREAS, Options Recovery was selected through a competitive Request for Proposals process; and

WHEREAS, the City received federal American Rescue Plan Act (ARPA) and State and Local Fiscal Recovery Funds (SLFRF) which can be used to improve the behavioral health system's capacity to serve underserved populations.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or her designee is hereby authorized to execute a contract and any amendments with Options Recovery for Community Crisis Response Bridge services in an amount not to exceed \$640,000. A signed copy of said agreement will be kept on file in the Office of the City Clerk.

RESOLUTION NO. ##,###-N.S.

CONTRACT: WOMEN'S DAYTIME DROP-IN CENTER FOR COMMUNITY CRISIS
RESPONSE BRIDGE SERVICES

WHEREAS, on July 14, 2020, the City Council of the City Berkeley passed a package of items providing direction for the development of a new paradigm of public safety in Berkeley that included direction to the City Manager to analyze and develop a pilot program to re-assign non-criminal police service calls to a Specialized Care Unit (SCU); and

WHEREAS, City of Berkeley community members would prefer a 24/7 mental health crisis response system that does not so heavily involve law enforcement; and

WHEREAS, on December 1, 2020 by Resolution No. 69,621-N.S. City Council approved Contract No. 32100082 with Resource Development Associates (RDA) for SCU design; and RDA conducted a comprehensive feasibility study, program design and implementation plan for an SCU to respond to public safety calls that do not require presence of law enforcement; and

WHEREAS, the SCU is currently in its design phase, with the intention to roll out by Summer 2022; and

WHEREAS, the Community Crisis Response services included in this contract will provide necessary supports and enhancement to the mental health system until the SCU can be implemented; and

WHEREAS, services included in this contract aligns with the Strategic Plan goal to champion and demonstrate social and racial equity; and

WHEREAS, Women's Daytime Drop-in Center was selected through a competitive Request for Proposals process; and

WHEREAS, the City received federal American Rescue Plan Act (ARPA) and State and Local Fiscal Recovery Funds (SLFRF) which can be used to improve the behavioral health system's capacity to serve underserved populations.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or her designee is hereby authorized to execute a contract and any amendments with Women's Daytime Drop-in Center for Community Crisis Response Bridge services in an amount not to exceed \$120,000. A signed copy of said agreement will be kept on file in the Office of the City Clerk.