



Office of the City Manager

CONSENT CALENDAR
July 24, 2018

To: Honorable Mayor and Members of the City Council
From: Dee Williams-Ridley, City Manager
Submitted by: Savita Chaudhary, Director, Information Technology
Subject: Contract No. 7167H Amendment: Superior, LLC for AS400 Software Maintenance and Professional Services

RECOMMENDATION

Adopt a Resolution authorizing the City Manager to amend Contract No. 7167H with Superior, LLC for software maintenance and support of the City’s FUND\$ system on the AS400 platform, increasing the contract amount by \$199,251 for a total not-to-exceed amount of \$1,882,186 from July 1, 2006 through June 30, 2019.

FISCAL IMPACTS OF RECOMMENDATION

Funds for one additional year of software maintenance will be available in the Department of Information Technology’s Fiscal Year (FY) 2019 Technology Service Fund budget as itemized below. Funding for Professional Services will be funded through available salary savings and included in the First Annual Appropriation Ordinance of FY 2019.

	FY 2019 Software Maintenance
\$139,251	Budget Code: 891-2702-410-3047 (Technology Service Fund, Information Technology, Software Maintenance)
	FY 2019 Professional Services
\$60,000	Budget Code: 891-2702-410-3038 (Technology Service Fund, Information Technology, Prof. Svcs.)
\$199,251	Total FY 2019 Software Maintenance and Professional Services

The contract amendment has been entered into the City’s contract management system (CMS) and assigned CMS No. KFBI2.

CURRENT SITUATION AND ITS EFFECTS

Currently, the City uses Superior’s Public Sector software (FUND\$) to support operations for all City departments. Software licensing, maintenance, and professional services is required for all FUND\$ modules. Licensing and maintenance includes 24x7 support,

online training, documentation, and periodic patches to incorporate enhancements and repairs. Professional services includes programming and development services by Superior who will assist with unexpected modifications and provide programming help to maintain the system while we work towards replacing the various modules of FUND\$.

As incremental replacement of the FUND\$ system continues with the implementation of Tyler-Munis' ERP system (erma), the City's maintenance contract with Superior will continue to decrease in scope and cost since support will be required for fewer modules each year until all remaining FUND\$ modules are replaced and retired.

BACKGROUND

FUND\$ has supported City operations in all departments for over two decades. Its initial implementation in 1989 focused on automating core financial functions including the General Ledger, Accounts Payable, and purchasing modules. After the initial implementation, the City implemented extensive customizations of the FUND\$ software to expand its use throughout all departments.

In FY 2006, the City renegotiated the contract with SunGard Public Sector to, amongst other things, include the extensive library of customization programs within the software maintenance and support agreement. Software maintenance for this system includes 24x7 technical assistance, online training and documentation, and periodic patches to incorporate enhancements and repairs.

On June 1, 2010, Council received a FUND\$ Status Report outlining usability challenges, an incremental replacement plan, and estimated costs and replacement timelines (www.cityofberkeley.info/uploadedFiles/Clerk/Level_3_City_Council/2010/06Jun/2010-06-01_Item_54_FUND_Status_Report.pdf).

On March 25, 2014, Council received an updated FUND\$ Status Report, which discussed FUND\$ replacement successes and challenges, as well as a strategy for expediting replacement ([www.cityofberkeley.info/Clerk/City_Council/2014/03_Mar/Documents/2014-0325_Item_34_FUND\\$_Status_Report.aspx](http://www.cityofberkeley.info/Clerk/City_Council/2014/03_Mar/Documents/2014-0325_Item_34_FUND$_Status_Report.aspx)).

On January 26, 2016, Council authorized staff to release a Request for Proposal (RFP) to replace FUND\$. Through RFP No. 2016-11012-C, Staff identified a qualified company to provide a comprehensive public sector ERP system that met the City's functional scope. On March 28, 2017, Council authorized the City Manager to execute a contract with Tyler Technologies for the purchase of Tyler-Munis' ERP software and implementation services (https://www.cityofberkeley.info/Clerk/City_Council/2017/03_Mar/Documents/2017-03-28_Item_14_Contract_Tyler_Technologies.aspx).

ENVIRONMENTAL SUSTAINABILITY

The incremental replacement of FUND\$ modules with more modern, best-of-breed software includes opportunities for providing online services. For example, it will be possible to apply and pay online for an array of licensing, permitting, and zoning certifications, eliminating the need for the public to visit City offices for routine applications. This helps reduce vehicle emissions, in keeping with the City's Climate Action Plan.

RATIONALE FOR RECOMMENDATION

SunGard retains exclusive rights to provide maintenance for its software; no other vendor provides authorized maintenance. In addition, the risk of having limited support expertise would be unacceptable, especially since staff resources are focused on configuring, testing, and implementing FUND\$ module replacements, rather than supporting the aged FUND\$ system.

ALTERNATIVE ACTIONS CONSIDERED

Staff considered terminating this agreement and providing maintenance without vendor assistance, but given the critical operations supported by FUND\$, the associated costs for staffing and training would be more than the maintenance agreement.

CONTACT PERSON

Savita Chaudhary, Director, Information Technology, 510-981-6525

Attachments:

1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT NO. 7167H AMENDMENT: SUPERION, LLC FOR AS400 SOFTWARE
MAINTENANCE

WHEREAS, Superior LLC's AS 400 software, known as FUND\$, has supported the City of Berkeley's critical business operations such as payroll, accounts payable, and general ledger for two decades; and

WHEREAS, Superior, LLC is the only vendor authorized to support its software; and

WHEREAS, funds for one additional year of software maintenance will be available in the Department of Information Technology's Fiscal Year (FY) 2019 Technology Service Fund budget, and funds for Professional Services will be funded through available salary savings and included in the First Annual Appropriation Ordinance of FY 2019, and the contract amendment has been entered into the Citywide contract database as CMS No. KFB12.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is authorized to amend Contract No. 7167H with Superior, LLC for software maintenance and support of the City's FUND\$ system, increasing the contract amount by \$199,251 for a total not-to-exceed amount of \$1,882,186 from July 1, 2006 through June 30, 2019.