



SPECIALIZED CARE UNIT (SCU) DESIGN PROJECT

Community outreach and engagement efforts for the development of the SCU seek to better understand:

1. People’s experiences with, and perceptions of, the current mental health and substance use related crisis response options
2. Challenges and strengths of current mental health and substance use related crisis response options
3. Ideas for an alternative approach to mental health and substance use related crises
4. Needs identified by the community for a safe, effective mental health and substance use related crisis response

WORK PLAN OVERVIEW

<i>Project Phase</i>	<i>Time Frame</i>	<i>Notes</i>	<i>Status</i>
<u>Project Initiation</u>			
Project Kick-off	January		Complete
Steering Committee Kick-off	January	-SCU Steering Committee provided feedback and input on project workplan	Complete
<u>1. Materials Development</u>			
Stakeholder outreach strategy development	February-May	-Outreach strategy drafted in March	Complete
Interview question development	April-May	-SCU Steering Committee is providing input and feedback on focus group protocols and interview questions	In review
Data request development	April-May	-Data requests have been made to BMH and Berkeley Fire	In progress
Individual meetings with SCU Steering Committee	April-May	-RDA to meet with each SCU Steering Committee member to identify contacts and outreach strategies specific to priority populations and other stakeholder groups	In progress
<u>2. Community Experience & Landscape Assessment</u>			
Community survey (<i>now being managed by Bright Research Group</i>)		-RDA and SCU Steering Committee will support dissemination and outreach for the BRG hosted survey	Bright Research Group

		and community events	
Crisis system provider/partner interviews and focus groups	February-June	<p>-RDA has conducted initial meetings with:</p> <ul style="list-style-type: none"> • Berkeley Mental Health • Berkeley Fire • Berkeley PD <p>-RDA currently scheduling meetings with:</p> <ul style="list-style-type: none"> • Mobile Crisis Team (current and former staff) • Dispatch • Hospital Social Workers from Alta Bates, John George, and Highland • Alameda County Crisis staff 	In progress
CBO and other community advocate focus groups	May-June	<p>-RDA will support facilitation of ~10 focus groups beginning with CBO and partner/advocacy groups</p> <p>-SCU Steering Committee reviewing interview questions and proposed focus groups for CBOs</p>	Planning/In review
Community listening sessions	June	- RDA will support facilitation of 2 community listening sessions currently being planned for June	Planning
Individual community member interviews and focus groups	May-July	-RDA will support additional focus groups and interviews with community members from priority populations identified through Steering Committee connections, CBO and advocacy group connections, and community listening session connections	Planning/In review
Benchmarking and best practice research	February-June	-Support identification and outreach to potential models and subject matter experts	In progress
Document review	February-June	-RDA will review documents provided by BMH, Steering Committee members, City of Berkeley, and others related to alternative crisis response and the current state in Berkeley	In progress

<u>3. Program Planning</u>			
Data analysis	July-August		
System mapping	July-August		
Develop initial program recommendations	August-September		
Community feedback sessions	September-October	-RDA will support facilitation of 2 community feedback sessions to present findings and hear input on draft recommendations for SCU pilot	
<u>4. Program Implementation</u>			
SCU implementation plan & report	October-November	-SCU Steering Committee can review and provide input and feedback on implementation plan, crisis system map, evaluation plan, and community education/training program	
Final plan and report	December	-RDA will incorporate all feedback and revisions into a final implementation plan and report	
<u>5. Ongoing Communication</u>			
RDA and BDHS Meetings	Biweekly		Ongoing
Steering Committee Meetings	Biweekly		Ongoing